



Parent Survey Results May 2022

Dear Parents/Carers,

Thank you so much for taking the time to complete our survey. We had 76 responses 39% of our school community. The findings were hugely positive and the comments heart warming. Thank you so much for taking the time. The development points were also helpful to us and will be acted upon. These are the main findings from the survey:

- * 100% of parents/carers said their child was happy at Pinewood
- * 100% of parents/carers feel that their child was making good progress here
- * 100% of parents/carers said that communication between home and school is very good
- * 100% of parents/carers said that Pinewood is a personable and welcoming place for families
- * 100% of parents/carers are very happy with the education and opportunities that we provide
- * 97% of parents/carers believe the school to be well led and well managed - 3 parents 'don't know'
- * 99% of parents/carers find the head teacher visible and approachable. I'm always on the school gate and contactable by email and don't bite I promise!
- * 100% of parents/carers would recommend this school to others

Action Points as a result

- * Increase the variety of after school clubs. Talk with school council about after school clubs and set up a 4 week after school/lunch time clubs for the summer term in addition to the sports clubs offered. This has always been our intention but we were focusing on PE after Covid.
- * Increased information for parents on rewards and reward assemblies (see below)
- * Even though 100% of parents/carer said their child was happy in school, there were mixed results in question 2 regarding children who have anxiety coming to school. A small minority of parent/carers sadly disagreed that school supports you well with such anxieties. We have a number of children that present with anxiety and where we know about them we use a variety of approaches to support including frequently conversing with parents, meet and greets, alternative timings and entrances, starter morning activities, breakfast club etc. Please come and talk to me if you do not feel supported or if you need further help (we can't help if we don't know.) We would hate to feel that your child isn't supported.

School Rewards—We will do something for the school website but in the interim. . . .

Friday Special Assembly: It is a blast! Our Year 2s take turns to run the assembly and choose teachers in turn and ask, "Miss . . . Who is your golden start today?" The teacher explains why someone has been chosen and then that child gets a, "Well done" from all the other children and comes to the front to receive their gold star broach.

Secondly, throughout the week when a child does something good they get to write their name on a 'ticket' which is put in the class box. During special assembly the year 2 children pull a ticket out at random from each class's box each week and that child gets to sit on the 'magic carpet' and gets to choose a toy prize from the 'prize box'. At the end of assembly. You have to be in it to win it so the more tickets you write during the week, the higher your chances.

Thirdly, each class teacher chooses someone from their class each week who has shown one of our school values well over the week. Different year 2 helpers ask, "Miss . . . Who is your Pinewood Values Person today?" which is a complete mouthful and makes us smile! The teacher explains the value and how it has been shown and the child chosen comes up for a special values sticker and a star chocolate treat!

Class Person of the day takes the class mascot home for the evening which is always a treat.

The OTTER box (Our Time To Enjoy Reading) is given to a child in each class once a week as a reward for reading.

In addition we also have attendance rewards, and reading rewards, and other class rewards. I hope that helps understand what we do. I will sort something out for the website with photos very soon!

Parent Comments

I cannot praise this school enough everything about it is amazing. From the leadership to the teachers and the buzz my little girl has about school and learning. So excited my youngest has been excepted for September I would recommend and I do to anyone who lives in this area!!!! 100% deserves to be outstanding by Ofsted. **Thank you so much for your comments xx**

Outstanding nursery all the staff are so friendly and professional could not be happier with them and would highly recommend to all. **Thank you so much—they're not bad that Nursery Team are they! I totally agree and have passed on your kind comments.**

An amazing school, I think you always go above and beyond for our children. **Thank you—your children are worth going above and beyond for!**

Pinewood have been an amazing decision for us as a family. We had a school down the road but the atmosphere and welcoming nature of pinewood is brilliant that the ten minute drive is more than worth it! They have been supportive every step of the way and I love the school so much!
That is so kind thank you so much xx

I am very glad I chose Pinewood. The teaching staff, support staff and Mrs Otter are all absolutely amazing. The school grounds are beautiful. It is a friendly welcoming school with a lovely atmosphere. The events, shows and displays are always impressive. The introduction of the 'did you miss' Comms newsletter and electronic payment are very helpful. *****'s class teacher is just awesome and he loves his learning. He comes home full of interesting information and fun facts. It is a brilliant school and I always recommend Pinewood. I wish it had junior classes too so he didn't have to leave! :) **Bless you for such lovely comments thank you - we wish we had junior classes too but our children do well over the field! We just like them coming back to visit us from time to time xx**

We couldn't be happier with Pinewood and we recommend it to anyone that will listen. **Love this!!** You are made to feel welcome by every member of staff from the moment you enter the school site and you know your child is in safe hands! It is clear to see the high standards that are expected and this is reflected in the exciting activities and learning that is planned as well as the work produced and the whole school environment. Our daughter has had the best start to school in the Cats class and we really couldn't have asked for more!
Thank you so much, so glad you are happy xx

My daughter went through a bad phase of crying when coming to school, not because of the school but because she had a bit of separation issues after being in Lockdown. Her class teachers and the staff in Pinewood supported my daughter through this difficult time which made it easier for me as a parent to deal with. My daughter suffered from this for a long time and still has some days where she gets upset but the progress has been amazing and it is down to the staff in Pinewood. I will miss my daughter attending Pinewood when she leaves in the Summer to attend her new school. I recommend Pinewood to friends and anyone who is not sure of a school to register their children at. Although we live a bit out the way from Pinewood I am so glad we read up on the school and my daughter had the best few years with them. **So glad you were willing to travel to come here. Thank you for your kind words xx**

Would recommend (and I do) the school in a heartbeat. More information around rewards systems and what happens in assemblies would be useful. Like the Otter Box, values etc. Thank you Miss Clare for including in the weekly Friday email when photos have put on the website for us to check! **Thank you for this—I will add a bit about rewards as a newsletter or on the website xx**

The whole staff team exude so much positivity and friendliness which make it such a welcoming place! My daughter loves coming to school and is especially excited to see Mr AJ on the gate welcoming children each morning! The teachers and TAs in her class are so approachable and supportive when we've needed to discuss some things that my daughter is having difficulty with. And finally Ms Otter is simply amazing - she has created a wonderful school environment for our children and her love of reading and passion in creating amazing experiences for our children is why we chose Pinewood. **Arhhhh such lovely comments- really very appreciated xxx**

Not enough experience of new teachers yet **It is like they have always been here—we are very happy with their teaching I promise!**

Brilliant school all teachers so helpful and make u feel so welcome **Thank you!**

Miss Guy is amazing. My child loves her and all of the teachers he comes in to regular contact with. Miss Guy has helped every time anything small or slightly bigger has cropped up. **X Big up for Miss Guy— she is a love!**

Not everyone uses Facebook so consideration should be given to parents who don't with regards to communication. **We use lots of means for communication—texts, emails, website, seesaw and Facebook—we only really put on Facebook extra bits or requests for help as we are conscious not to bombard you with messages!**

Parent Comments

My son loves going to school and is always happy to tell me what he's been up too. The teachers are the best! They are I agree—we are very lucky! x

Brilliant job as all staffs are very friendly and approachable, Teachers are caring and full of love, my kid loves going to school everyday! That's so nice to hear xx

From the first moment the school has been very welcoming to my child, I have seen the progress he has made in short period of time. Fab! x

My child is so happy and thriving at Pinewood, best decision I've made sending her here. Lovely to hear you are happy with your school choice xx

This school is amazing at welcoming parents & prospective students. My first impression of this school was when I was shown around by Miss Otter (my son was joining in year two pre covid) and I loved it as soon as I saw it. The lovely gardens are well maintained, the classrooms are spacious & the school is well looked after. The teaching staff are super friendly & my son had the best few months there until covid hit. Even throughout the covid pandemic we were kept well informed with plenty of online lessons & still managed a transition to Killisick Juniors. (albeit with covid measures in place) The school is fabulous, as are the teaching staff who always have a smile on their faces. You can tell the staff here absolutely love the children & this is the reason my youngest son attends the nursery. Lovely thank you so much xx

More variety in after school clubs. We usually do in KS1 but decided to only focus on PE and exercise this year as a result of being cooped up too much in the pandemic. I will talk to school council and get some more up and running again as soon as possible xx

I absolutely adore Miss Clare she is such a wonderful teacher so approachable and has a real maternal nature she has a sound knowledge of the children always has time to feed back to parents and has time for individual children it has been a massive comfort, she is always very reassuring and supportive of the child's individual needs and is sensitive with her approach's of handing over concerns. Mr Armstrong is a lovely welcoming teacher he is always there to greet on the mornings and his cheerful, smiling Greets are always consistent and natural. I love my child attending this school I feel so relaxed to take him in and know that he is happy he is well cared for challenged and is coming on in leaps and bounds. I will highly recommend this school to any body it is wonderful and inviting lots of exciting learning they take part in or events they arrange. What a lovely comment! Thank you. Miss Clare (AKA Shanaaan Bread) is a lovely member of our team and we are very happy Mr AJ joined us— he is a superstar (even if he does say so himself!) Thanks for his mention—although I'm sure I will never hear the end of it!!

My daughter is currently in the kittens and has come on so much. My son was in the same class 7 years ago and pinewood gave him the best start possible. I can't wait for my daughter to start her full time school experience at Pinewood. Arrhh how lovely xx

Possibly more attention to first aid as well as some attention to details of injuries to children. This has only been a slight issue in the last year or so. Nothing major but certainly would be advisable to review what type of communication parents would like as well as keeping careers and parents up to date on what is done in the event of injuries sustained at school. Sorry to read this, we value nothing higher than children's safety and we have very tight systems with first aid and review frequently. If you would like to chat with me about this then please pop in.

Happy that my daughter has settled in, she enjoys being at nursery that she doesn't want to leave. That's great x

I believe Pinewood is an excellent school and my child is thriving. My perceptions of some elements of school life are tainted due COVID-19, however I believe that the school have taken the necessary measures to ensure the safety of staff and pupils, which should and has taken precedence over parents interactions within the school and normal school interactions/activities (and in a lot of ways has helped pupils become more independent). It hasn't been easy has it but thank you for your kind comments xx

Amazing school. 😊

more photos pls let us know where you mean . . . SeeSaw, website, facebook?

My daughter was new last year and I'm very happy with how welcoming the school has been and how well she has settled in. That's great x

Pinewood infant school to me is a fantastic school that always puts our children first, my son has a lovely relationship with both his teacher and TA. All staff listen to my concerns I have about my child and I feel they care for him just as much as I do, he has come on so well education wise, when starting in F2 he couldn't read or write, to hear him now read a story and write us little letters to bring home is absolutely amazing. Thank you pinewood. Thank you for this lovely comment—we do see ourselves as your children's extended family here -we love them! Glad that shines through xx